

Compliance External User Guide

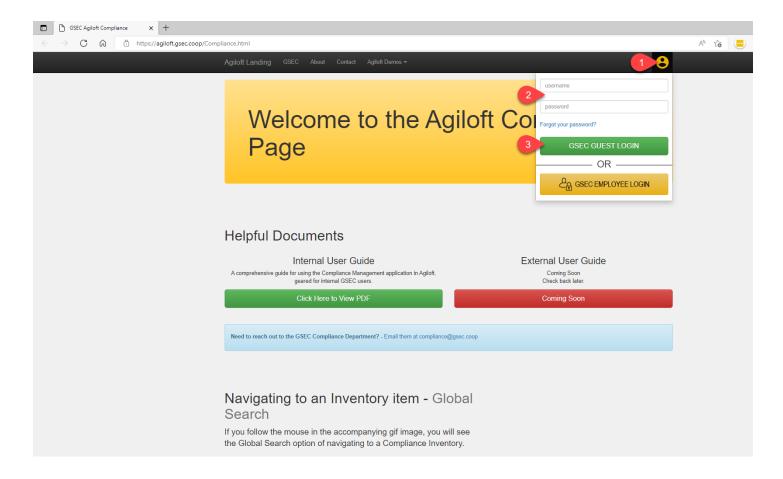
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Accessing Agiloft System

To Log in -

- 1) Navigate to GSEC Agiloft Compliance page and click the login icon.
- 2) Type your username and password.
- 3) Click 'GSEC Guest Login' button.



On first login or after password is manually set by GSEC, you will be required to reset your password -

- 4) Enter a new password and confirm new password.
- 5) Click Ok button.

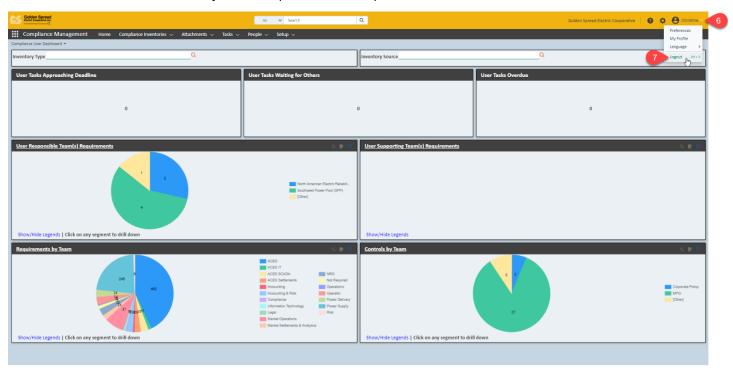
Note: The previous window may appear and require you to log back in using your newly created password.



To Log out -

- 6) Click drop-down next to your name in the top right corner of the window.
- 7) Select logout.

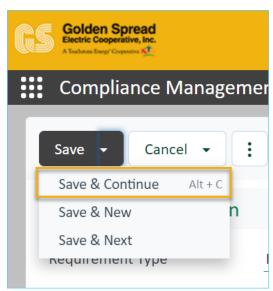
Note: This is the preferred method to close the system. Using the "X" browser button will not log you out of the session until the inactivity timeout period has elapsed.



Working in the Web Browser

Agiloft can be accessed by all modern web browsers and on mobile devices. Please take note of the following tips:

- Do not use the browser **Back**, **Forward** or **Refresh** buttons. Use **Save**, **Cancel** or the Navigation bar to move throughout the system. To return to your home page, click your company's logo on the top left of the screen.
- Ensure popups are enabled in the browser.
- Always click Save or Cancel when editing a record. Otherwise, it will be locked from editing by others.
- Nothing is auto saved in the system. To save a record, you must click the **Save** button, which closes
 the record as well as saving it. The **Save and Continue** button saves the current progress and allows
 you to continue working.

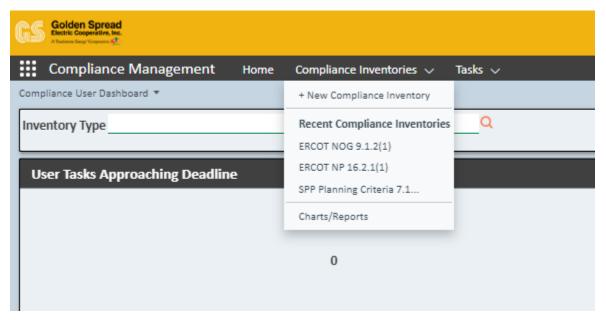


Compliance Terminology

Term	Meaning
Compliance Inventory	A Compliance-related item in Agiloft related that represents a Compliance Requirement or Compliance Control
Inventory Type	Compliance Inventories in Agiloft are categorized by type: Requirements from a specific entity (i.e. SPP, NERC, etc.) or Compliance Controls
Requirement	A rule or regulation written and enforced by an outside entity
Compliance Control	A procedure, guideline, process, or system that assists GSEC in ensuring compliance with applicable requirements/rules

Navigation

Use the toolbar to navigate between different tables. Click on **Compliance Inventories** or **Tasks** to go directly to that table. Use the dropdown arrow to select a recent compliance inventory record.



Find a Compliance Inventory from the Dashboard

To find an Inventory from the Dashboard, you can narrow your search by knowing certain information about the compliance requirement or control.

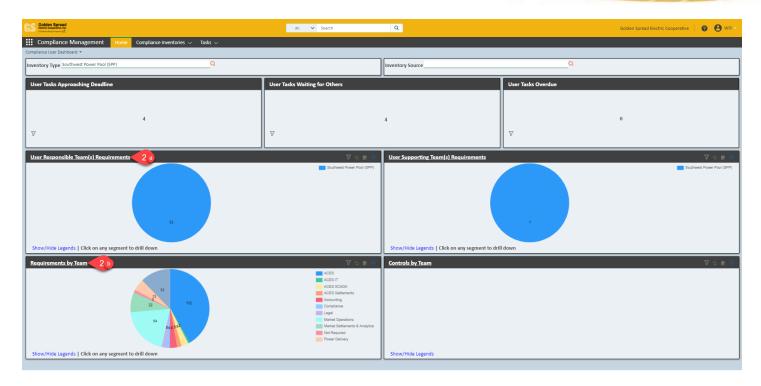
Know the Inventory Type (i.e. SPP, ERCOT, Compliance Control, etc.):

1) On the Dashboard, next to the **Inventory Type**, enter the Inventory Type in the search box, and click the option that appears to narrow down the inventories OR only click the Q view icon to make selection:



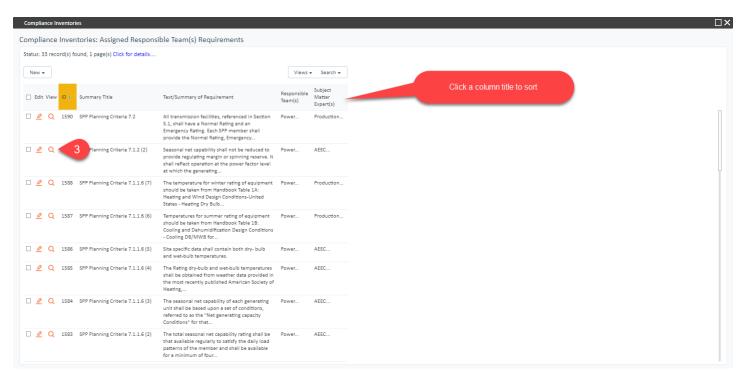
Know if the Requirement or Control is assigned to a team.

- 2a) If looking for an Inventory assigned to you or your team, click **User Responsible Team(s)**Requirements to see list of available inventories; OR
- 2b) If looking for an Inventory regardless of the assignment, click **Requirements by Team**:

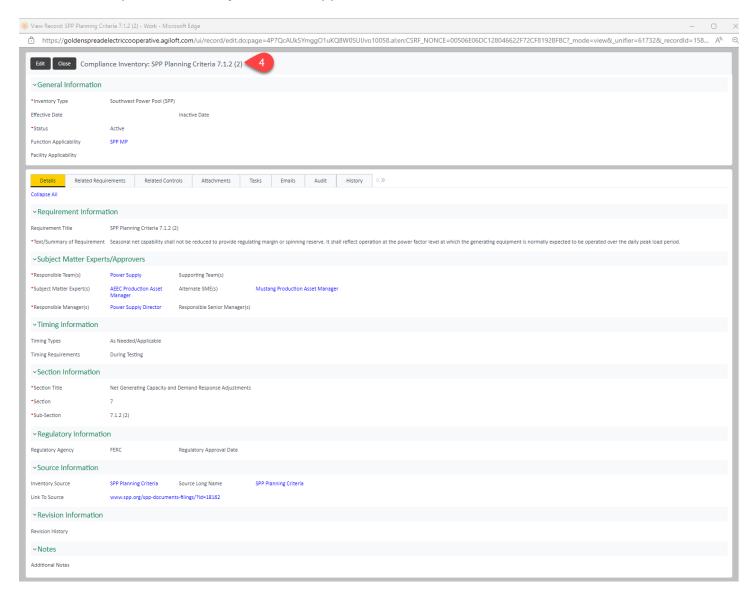


View the Record

3) Click the view icon \bigcirc next to the Inventory to view the record:



4) The Compliance Inventory screen will appear as shown below:

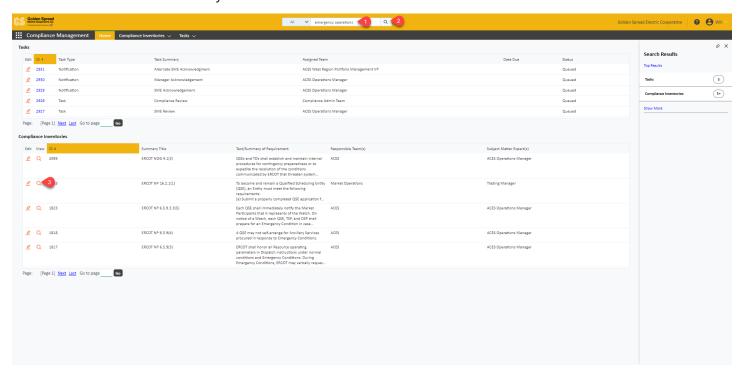


Use Global Search to Find a Compliance Inventory

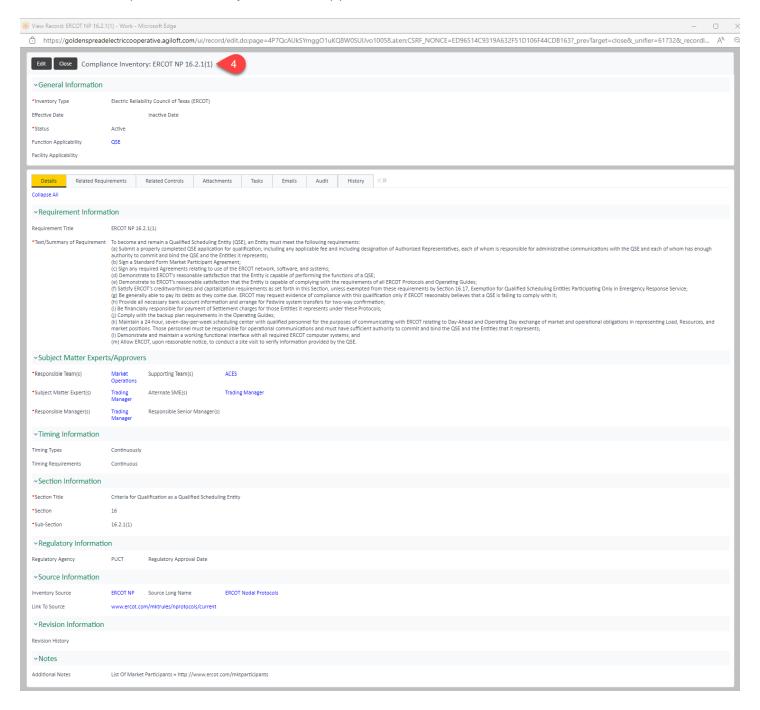
- 1) In the Global Search box, type your search information.
- 2) Click the search button.

Note: Search is made of the entire Agiloft knowledgebase and results consist of any information related to your search.

3) Compliance Inventories related to your search will appear in the indicated section. Click view icon Q to view the Inventory.



4) The Compliance Inventory screen will appear as shown below:

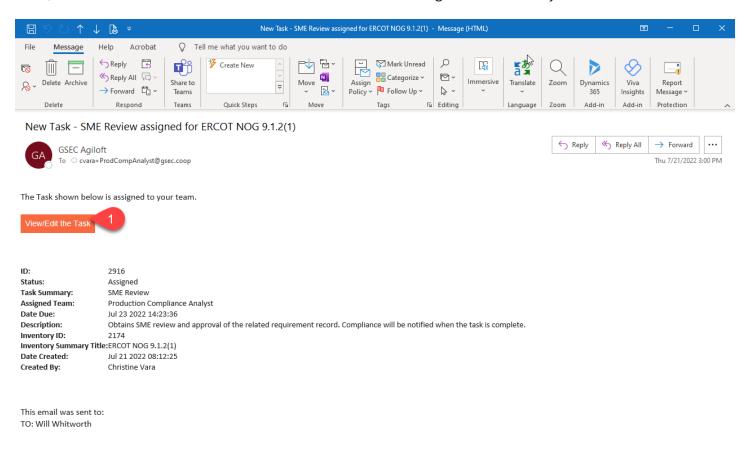


Respond to a Task

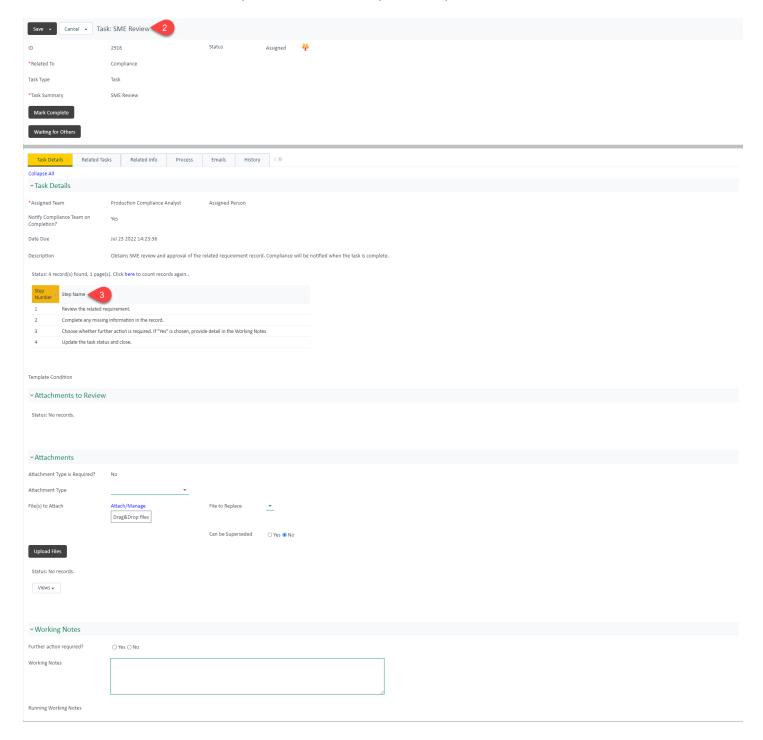
SME Review Task for Inventory Updates

The user assigned as an SME for a Compliance Inventory will receive an email with the subject: "New Task - SME Review assigned for << Name of Compliance Inventory>>"

1) Click View/Edit the Task button which will launch the Agiloft software in your browser.

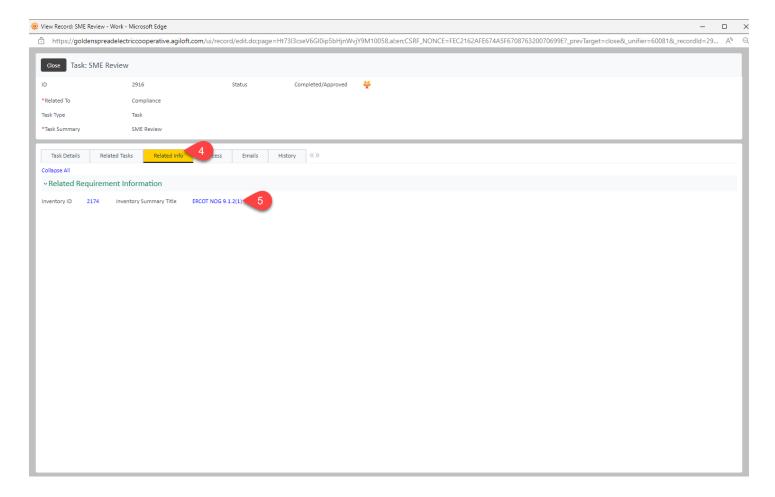


- 2) The Task: SME Review window will open in your browser.
- 3) Review the numbered steps. These are the steps to complete the task.



Task Step 1: Review the related requirement.

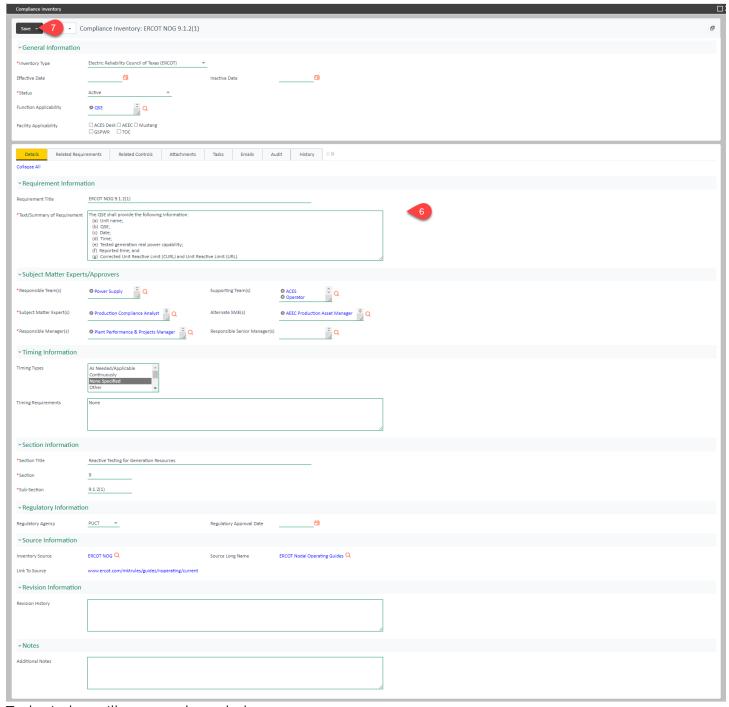
- 4) Click **Related Info** tab to view the associated requirement
- 5) Click Inventory **Summary Title** hyperlink.



Compliance Inventory window opens as shown below for review or editing:

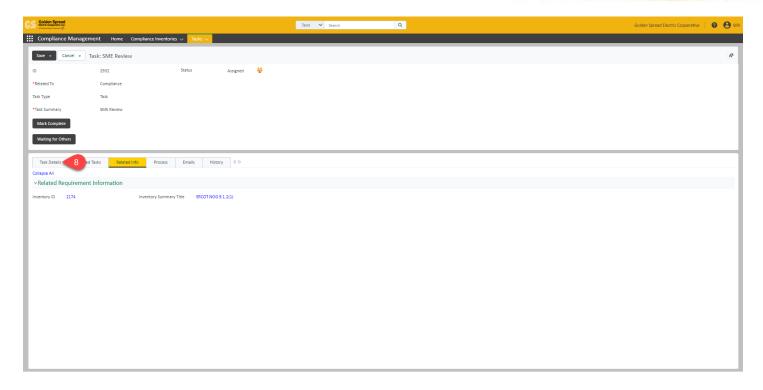
Task Step 2: Complete any missing information in the inventory.

- 6) Review all fields on the inventory. Make any obvious changes that should be made or note any items that look incorrect/need further review.
 - Note: if major changes need to be made (i.e. adding or reassigning any of the SMEs, Responsible Teams), do not make the change in the Inventory but note it in the Task Step 3.
- 7) To edit the Inventory, select **Edit** in the upper-left when selecting the down arrow on the Save **button**. When finished, select **Save & Close** to return to the task window.



Task window will open as shown below.

8) Click **Task Details** tab to navigate back to the task steps and other task details.



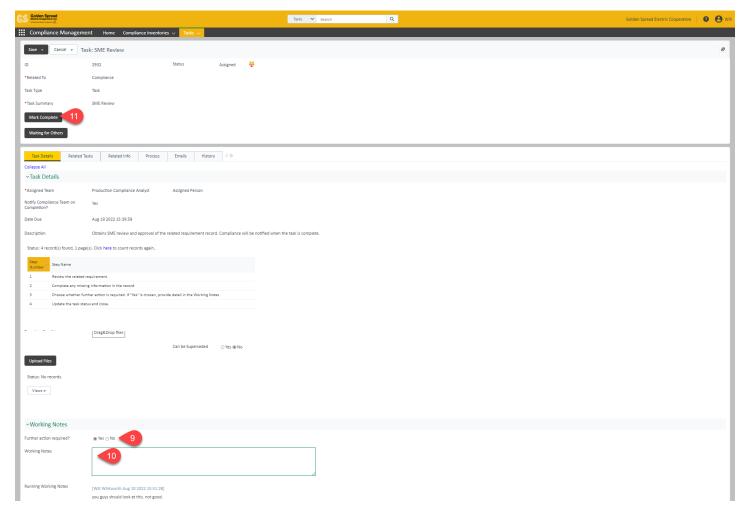
Task Step 3: Choose whether further action is required.

- 9) Under the **Working Notes** section, indicate whether further action is required by clicking the radio button for either "Yes" or "No". Choose "Yes" if major changes need to be made to the Inventory (as noted in Step 2) or if additional steps need to be taken before finalizing this Inventory. Choose "No" if no further changes or actions are needed.
- 10) If "Yes", provide details in the **Working Notes** field. Compliance will see these notes and can take the necessary action.

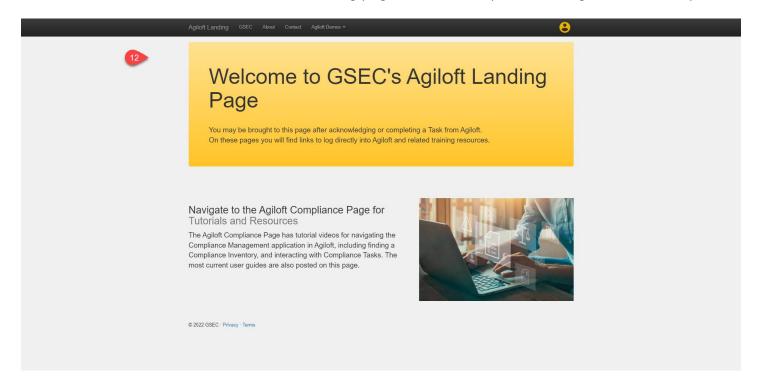
Note: you will receive an error if this field is left blank when "Yes" is chosen.

Task Step 4: Update the task status.

11) Once all the steps are finished, select the **Mark Complete** button.



12) The task window will close, and the landing page window will open indicating the task is complete -



Acknowledgment Task for Inventory Updates

The user assigned as an SME or Responsible Manager for a Compliance Inventory will receive an email with the subject: "Compliance Task for <<Name of Compliance Inventory>> - Update: Please Acknowledge"

1) A) (Optional) View Inventory Item prior to acknowledgement by clicking **View Inventory Item** button and continue with Step 2.

OR

B) Click the **Acknowledge** button. (then skip to step 5).

Notes:

- Task Summary indicates a SME Acknowledgement or Manager Acknowledgement
- **Description** states what completing that task means
- Inventory Summary Title names the Compliance Inventory item related to this task

From: GSEC Agiloft <a giloft@gsec.coop>
Sent: Monday, October 3, 2022 1:16 PM
To: Sara Orr < SOrr@gsec.coop>

Subject: Compliance Task for SPP Op Criteria 5.2 - Inventory Update: Please Acknowledge

Ι

SPP Op Criteria 5.2 has been updated or created, and you are assigned as the SME, Responsible Manager, or Responsible Senior Manager. By selecting "Acknowledge" below, you acknowledge this change and your role as SME, Responsible Manager, or Responsible Senior manager. This acknowledgment is due by Thursday, September 15, 2022. If you have any questions or concerns, please reach out to the Compliance Department.



Status: Assigned

Task Summary: SME Acknowledgement

Assigned Person: Sara Orr

Date Due: Sep 15 2022 17:00:00

Description: A Compliance Inventory has been added or changed and reviewed and finalized by SMEs and Compliance. By completing this task, you acknowledge this change and your responsibilities for the

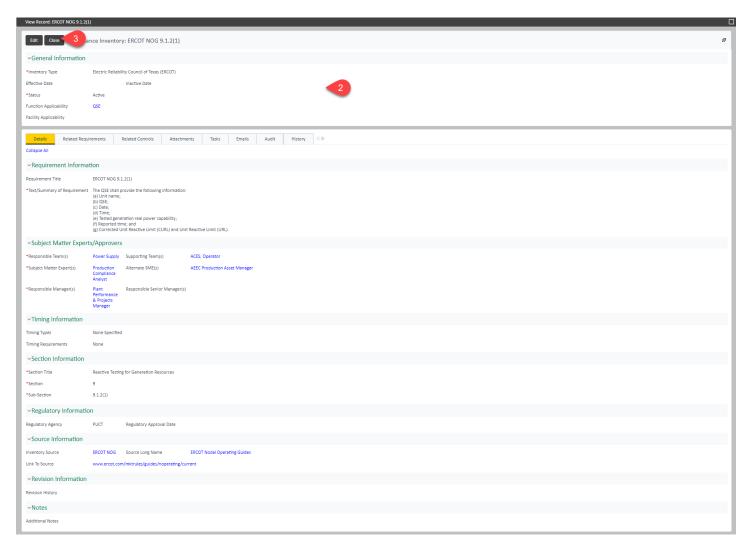
related Compliance Inventory as an SME.

Inventory ID: 1566

Inventory Summary Title:SPP Op Criteria 5.2

Compliance Inventory record will open -

- 2) Review the record
- 3) **Close** the record after completing review and navigate back to the email from Step 1.



4) In the email, select the **Acknowledge** button as shown in Step 1B.

From: GSEC Agiloft agiloft@gsec.coop Sent: Monday, October 3, 2022 1:16 PM To: Sara Orr < SOrr@gsec.coop>

Subject: Compliance Task for SPP Op Criteria 5.2 - Inventory Update: Please Acknowledge

Ι

SPP Op Criteria 5.2 has been updated or created, and you are assigned as the SME, Responsible Manager, or Responsible Senior Manager. By selecting "Acknowledge" below, you acknowledge this change and your role as SME, Responsible Manager, or Responsible Senior manager. This acknowledgment is due by Thursday, September 15, 2022. If you have any questions or concerns, please reach out to the Compliance Department.

Acknowledge view Inventory Item

ID: 3057 Status:

Assigned SME Acknowledgement Task Summary:

Assigned Person: Sara Orr

Date Due: Sep 15 2022 17:00:00

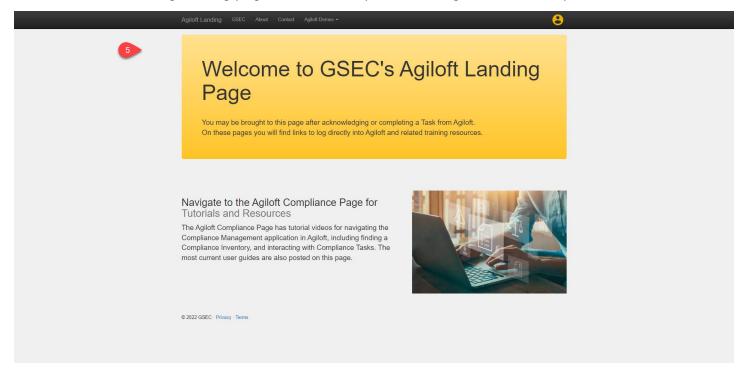
Description: A Compliance Inventory has been added or changed and reviewed and finalized by SMEs and Compliance. By completing this task, you acknowledge this change and your responsibilities for the

related Compliance Inventory as an SME.

Inventory ID: 1566

Inventory Summary Title:SPP Op Criteria 5.2

5) The following landing page window will open indicating the task is complete:



Additional Notices You May See

Escalation Email Notification

The following escalation email notification is received when your (manager) role is listed as the next level of escalation and if a task has not been completed by the Assisgned Team by the due date. Both you and the Assigned Team will receive an email notification each day until the task is completed.

From: GSEC Agiloft <a giloft@gsec.coop>
Sent: Tuesday, September 13, 2022 6:01 AM
To: Ty Boatright <TBoatright@gsec.coop>

Subject: Compliance Task for - Task: SME Review is Overdue

The Task below scheduled for completion on Sep 07 2022 18:00 is overdue. This is a reminder.

If you were assigned the task, click here to view the task.

ID: 2981 Status: Assigned Task Type: Task Task Summary: SME Review

Assigned Team: Plant Performance & Projects Manager

Date Due: Sep 07 2022 18:00

Inventory ID: 2231

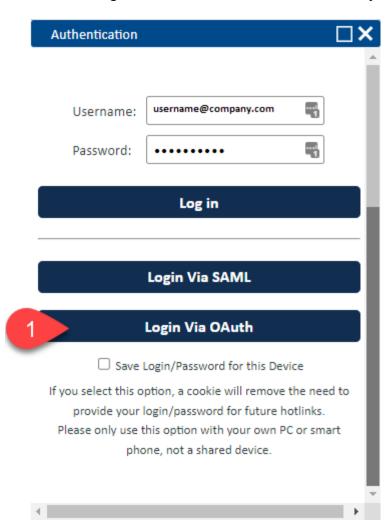
This email was sent to:

TO: Bret Yeary, Dave Marsh, Garrett Williams, Ty Boatright

Authentication Window

On occasion, the following authentication window pop up may appear when selecting a link to an item in Agiloft. If this notice shows -

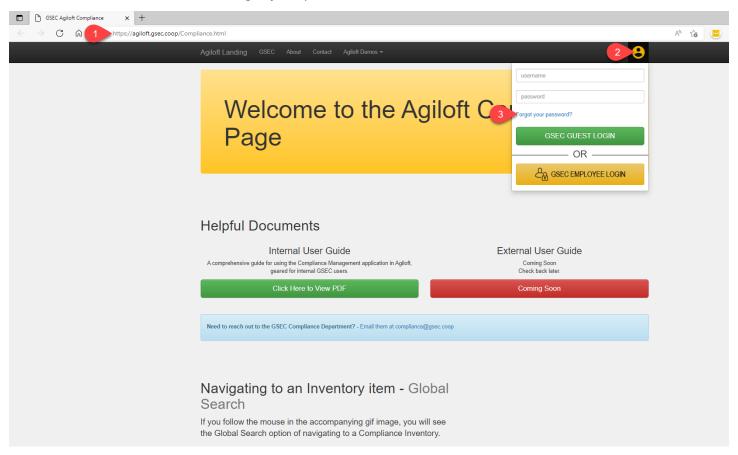
1) Click 'Login Via OAuth' button to continue with your steps.



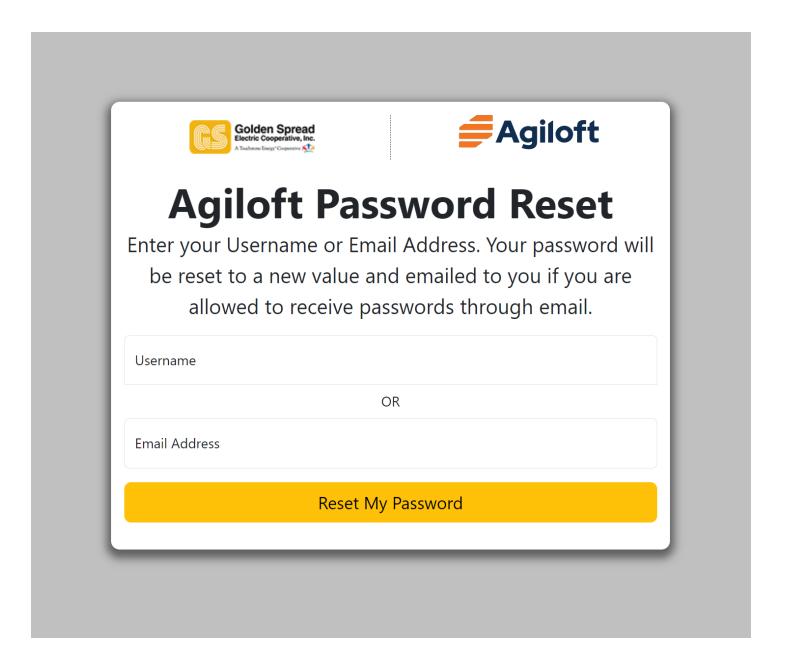
Forgot your password?

To reset your Agiloft password, please complete the following steps -

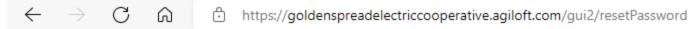
- 1) Navigate to the GSEC Agiloft Compliance page.
- 2) Click the Login icon.
- 3) Click the link labeled as 'Forgot your password?'



- 4) In the password reset window, type either your username OR your email address.
- 5) Click the 'Reset My Password' button.



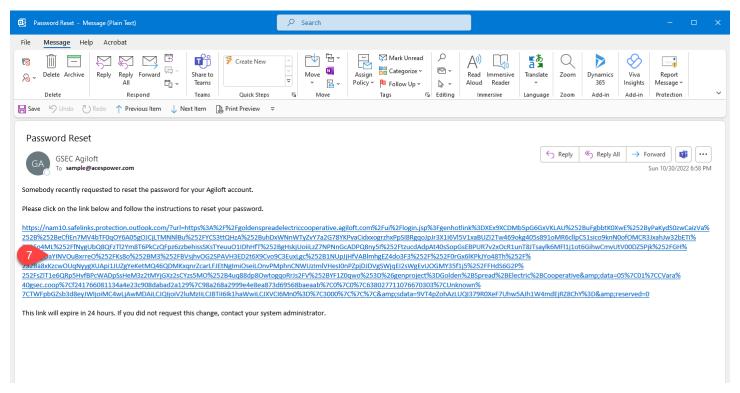
6) The following window will appear providing instructions on your next steps - Note: If you do not receive an email, please notify help@gsec.coop and copy compliance@gsec.coop.



If we find a user match, you should receive a message within a few minutes with instructions to reset your password. If you do not receive a password reset message, please contact your system administrator.

You should receive an email from GSEC Agiloft as shown below -

7) Click on the hyperlink to reset your password.



- 8) Enter a new password and confirm new password.
- 9) Click Ok button.

